

FY 21 Residential Provider Quality Report

Providers in the Community Mental Health for Central Michigan Provider Network undergo an on-site review process and an event verification process. Every Residential Provider receives a full site review which includes a Recipient Rights monitor. The purpose of the site review is to evaluate each Provider's achievement toward agency standards. The event verification process includes three standards, outlined below, which monitors provider compliance with agency, state, federal, and accreditation requirements. The data in this table represents all CMHCM residential Providers that received a site review and/or an event verification review in FY 21. An annual event verification is completed for providers who score 84% or below on any of the three standards; providers scoring 85% or above receive an event verification every other year. Results are being made available for review by individuals, families, advocates and the general public. The report below provides a summary of results by Provider of the areas reviewed during the period from October 1, 2020 through September 30, 2021.

- MEV Standard 1: The date and time of the service is documented, and the documentation supports the service.
- MEV Standard 2: Services were provided by a qualified individual and fall within the requirements of the current Procedural Terminology (CPT) or Healthcare Common Procedure Coding System (HCPCS) code sets.
- MEV Standard 3: Modifiers are used following the CPT/HCPCS guidelines.

Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
AFC Homes Corp	Beemer Evert Townhouse	-	-	-	100%
Allen & Margaret Brewer	Brewer AFC	100%	94%	100%	100%
Barbara Johnson	Johnson AFC	-	-	-	100%
Bridget Johnson	Bridget Johnson AFC	-	-	-	100%
Cencare Foster Care Homes	Cencare #1	-	-	-	100%
Cencare Foster Care Homes	Cencare #3	-	-	-	100%
Cencare Foster Care Homes	Cencare #4	-	-	-	92%
Cencare Foster Care Homes	Cencare #5	-	-	-	100%
Central Michigan Non-Profit Housing	McVey Street Home	-	-	-	100%
Central Michigan Non-Profit Housing	Pickard Street Home	-	-	-	100%
Central Michigan Non-Profit Housing	Vernon Street Home	-	-	-	100%
Central State Community Living Services	Mitchell House	-	-	-	100%
Charity Quick	Quick's AFC	100%	64%	100%	100%
Community Healthcare Management	Country Place II	-	-	-	100%
Community Healthcare Management	Country Place III	-	-	-	100%
Crisis Center dba Listening Ear	Adams	-	-	-	100%
Crisis Center dba Listening Ear	Briarwood	94%	93%	100%	100%
Crisis Center dba Listening Ear	Broadway	-	-	-	100%
Crisis Center dba Listening Ear	Clare	-	-	-	100%

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Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
Crisis Center dba Listening Ear	Isabella	-	-	-	100%
Crisis Center dba Listening Ear	Lynnwood	-	-	-	100%
Crisis Center dba Listening Ear	Manors Home	94%	93%	100%	100%
Crisis Center dba Listening Ear	Mt Pleasant Home	94%	93%	100%	100%
Crisis Center dba Listening Ear	Oakleaf	-	-	-	100%
Crisis Center dba Listening Ear	Parkview	-	-	-	100%
Crisis Center dba Listening Ear	Shepherd Home	94%	93%	100%	100%
Crisis Center dba Listening Ear	Weatherhead	94%	93%	100%	100%
Dale and Danielle Sissell	Welcome Home AFC	-	-	-	100%
Don Roberts	Don's Place	-	-	-	100%
Hopkins AFC Homes	Whispering Pines	-	-	-	100%
Hopkins AFC Homes	Hopkins #1	-	-	-	100%
Hopkins AFC Homes	Hopkins US-10	-	-	-	100%
Hopkins AFC Homes	Hopkins 7 Mile	-	-	-	100%
Hopkins AFC Homes	Hopkins 80th	-	-	-	100%
Hopkins AFC Homes	Hopkins 110th	-	-	-	100%
Brett Wiley	Wiley-Gunden AFC	100%	92%	100%	100%
Jayne Graham	Jaynes House	-	-	-	100%
Jeromy Brewer	J. Brewer AFC	100%	100%	100%	100%
Kay Thren	Thren AFC	100%	100%	100%	100%
Kirby's Adult Foster Care	Kirby's AFC	100%	100%	100%	100%
Kirby's Adult Foster Care	Pleasant Acres	-	-	-	100%
Kirby's Adult Foster Care	Shady Oak	-	-	-	100%
Lamar and Cathy Gunden	Poplar AFC	100%	92%	100%	100%
LeeAnn Wooley	La Paz AFC	100%	80%	100%	100%
Linda Willford	Willford AFC	0%	73%	100%	100%
M & T Adult Foster Care	Country Easy Living	-	-	-	85%
McBride Quality Care Services	Air Newton	-	-	-	100%
McBride Quality Care Services	Brooks Road AFC	96%	70%	98%	100%
McBride Quality Care Services	Harmony	-	-	-	100%
McBride Quality Care Services	Main Street Living	96%	70%	98%	100%

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McBride Quality Care Services	McBride #1	-	-	-	100%
McBride Quality Care Services	McBride #2	96%	70%	98%	100%
McBride Quality Care Services	McBride #3	-	-	-	100%
McBride Quality Care Services	McBride #5	96%	70%	98%	100%
McBride Quality Care Services	McBride #6	-	-	-	100%
McBride Quality Care Services	McBride #7	-	-	-	100%
McBride Quality Care Services	McBride #8	96%	70%	98%	100%
McBride Quality Care Services	McBride #10	-	-	-	100%
McBride Quality Care Services	Meridian	-	-	-	100%
McBride Quality Care Services	Rainbow House	96%	70%	98%	100%
McBride Quality Care Services	Rosebush AFC	96%	70%	98%	100%
McBride Quality Care Services	Sherman Street	96%	70%	98%	100%
McBride Quality Care Services	Stepping Stone AFC	96%	70%	98%	100%
Mike & Mary Chaffee	Creekside Manor	100%	84%	100%	100%
Peggy Dandron	Trails End AFC	-	-	-	100%
Pelcher AFC Homes	Pelcher I	-	-	-	100%
Rhonda Owens	Owens AFC	-	-	-	100%
Samaritas	Lambros CLF	-	-	-	100%
Samaritas	Wackerly CLF	-	-	-	100%
Samaritas	White Pines CLF	-	-	-	100%
Sharon Dewey	Dewey AFC	-	-	-	100%
Valley Residential Services	Pineport Home	-	-	-	100%
Valley Residential Services	Reed City Home	-	-	-	100%
William & Lavel Smith	Smith AFC	-	-	-	100%

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