

FY 20 Residential Provider Quality Report

Providers in the Community Mental Health for Central Michigan Provider Network undergo an on-site review process on an annual basis and an event verification process. Every Residential Provider receives either a full site review or a Recipient Rights monitor. The purpose of the site review is to evaluate each Provider's achievement toward agency standards. The event verification process includes three standards, outlined below, which monitors provider compliance with agency, state, federal, and accreditation requirements. The data in this table represents all CMHCM residential Providers that received a full site review and/or an event verification review in FY 20. Results are being made available for review by individuals, families, advocates and the general public. The report below provides a summary of results by Provider of the areas reviewed during the period from October 1, 2019 through September 30, 2020.

- MEV Standard 1: The date and time of the service is documented, and the documentation supports the service.
- MEV Standard 2: Services were provided by a qualified individual and fall within the requirements of the current Procedural Terminology (CPT) or Healthcare Common Procedure Coding System (HCPCS) code sets.
- MEV Standard 3: Modifiers are used following the CPT/HCPCS guidelines.

Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
AFC Homes Corp	Beemer Evert Townhouse	100%	100%	100%	100%
Allen & Margaret Brewer	Brewer AFC	100%	94%	100%	100%
Barbara Johnson	Johnson AFC	100%	99%	100%	100%
Bridget Johnson	Bridget Johnson AFC	100%	100%	100%	100%
Cencare Foster Care Homes	Cencare #3	100%	89%	100%	100%
Central Michigan Non-Profit Housing	McVey Street Home	100%	88%	100%	100%
Central Michigan Non-Profit Housing	Pickard Street Home	100%	88%	100%	100%
Central Michigan Non-Profit Housing	Vernon Street Home	100%	88%	100%	100%
Central State Community Living Services	Mitchell House	100%	92%	100%	–
Charity Quick	Quick's AFC	100%	64%	100%	–
Community Healthcare Management	Country Place II	100%	83%	100%	–
Community Healthcare Management	Country Place III	100%	83%	100%	–
Crisis Center dba Listening Ear	Mt Pleasant Home	94%	93%	100%	100%
Crisis Center dba Listening Ear	Briarwood	94%	93%	100%	100%
Crisis Center dba Listening Ear	Weatherhead	94%	93%	100%	100%
Crisis Center dba Listening Ear	Shepherd Home	94%	93%	100%	100%
Crisis Center dba Listening Ear	Manors Home	94%	93%	100%	100%
Dale and Danielle Sissell	Welcome Home AFC	100%	100%	100%	100%
Don Roberts	Don's Place	100%	98%	100%	100%
Hopkins AFC Homes	Hopkins 7 Mile	82%	83%	100%	100%

Not all CMHCM Residential Providers will receive a full Site Review and/or MEV every fiscal year

Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
Jay Gunden	Gunden 1	100%	30%	100%	–
Jayne Graham	Jaynes House	100%	80%	100%	100%
Jeromy Brewer	J. Brewer AFC	67%	96%	67%	–
Julie Waldrop	Shady Oaks AFC	98%	81%	100%	–
Kay Thren	Thren AFC	63%	69%	63%	–
Kirby's Adult Foster Care	Kirby's AFC	75%	95%	75%	100%
Lamar and Cathy Gunden	Poplar AFC	0%	96%	100%	100%
LeeAnn Wooley	La Paz AFC	50%	80%	100%	100%
Linda Willford	Willford AFC	0%	52%	0%	100%
M & T Adult Foster Care	Country Easy Living	100%	78%	100%	100%
Mary Gould	Shady Pines AFC	100%	82%	100%	–
McBride Quality Care Services	Apple Tree AFC	97%	99%	97%	100%
McBride Quality Care Services	McBride #5	97%	99%	97%	100%
McBride Quality Care Services	Sherman Street	97%	99%	97%	100%
McBride Quality Care Services	McBride #8	97%	99%	97%	100%
McBride Quality Care Services	McBride #2	97%	99%	97%	100%
McBride Quality Care Services	Rosebush AFC	97%	99%	97%	100%
McBride Quality Care Services	Stepping Stone AFC	97%	99%	97%	100%
McBride Quality Care Services	Brooks Road AFC	97%	99%	97%	100%
McBride Quality Care Services	Main Street Living	97%	99%	97%	100%
McBride Quality Care Services	Rainbow House	97%	99%	97%	100%
Mike & Mary Chaffee	Creekside Manor	50%	70%	100%	100%
Peggy Dandron	Trails End AFC	67%	92%	67%	–
Pelcher AFC Homes	Pelcher I	100%	100%	100%	100%
Rhonda Owens	Owens AFC	100%	100%	100%	–
Samaritas	Wackerly CLF	100%	99%	100%	100%
Samaritas	White Pines CLF	100%	99%	100%	100%
Samaritas	Lambros CLF	100%	99%	100%	100%
Sharon Dewey	Dewey AFC	100%	91%	100%	100%
Valley Residential Services	Reed City Home	100%	100%	100%	100%
William & Lavel Smith	Smith AFC	100%	96%	100%	100%

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