## **FY 22 Residential Provider Quality Report**

Providers in the Community Mental Health for Central Michigan Provider Network undergo an on-site review process and an event verification process. Every Residential Provider receives a full site review which includes a Recipient Rights monitor. The purpose of the site review is to evaluate each Provider's achievement toward agency standards. The event verification process includes three standards, outlined below, which monitors provider compliance with agency, state, federal, and accreditation requirements. The data in this table represents all CMHCM residential Providers that received a site review and/or an event verification review in FY 22. An annual event verification is completed for providers who score 89% or below on any of the three standards; providers scoring 90% or above receive an event verification every other year. Results are being made available for review by individuals, families, advocates and the general public. The report below provides a summary of results by Provider of the areas reviewed during the period from October 1, 2021 through September 30, 2022.

- MEV Standard 1: The date and time of the service is documented, and the documentation supports the service.
- <u>MEV Standard 2</u>: Services were provided by a qualified individual and fall within the requirements of the current Procedural Terminology (CPT) or Healthcare Common Procedure Coding System (HCPCS) code sets.
- MEV Standard 3: Modifiers are used following the CPT/HCPCS guidelines.

Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
AFC Homes Corp	Beemer Evart Townhouse	100%	94%	100%	100%
Allen & Margaret Brewer	Brewer AFC	100%	70%	100%	100%
Barbara Johnson	Johnson AFC	-	-	-	100%
Beacon Specialized Living Services	Beacon Home at Mt. Pleasant	100%	86%	100%	100%
Bridget Johnson	Bridget Johnson AFC	-	-	-	100%
Cencare Foster Care Homes	Cencare #1	94%	78%	100%	100%
Cencare Foster Care Homes	Cencare #3	94%	78%	100%	100%
Cencare Foster Care Homes	Cencare #4	94%	78%	100%	100%
Cencare Foster Care Homes	Cencare #5	94%	78%	100%	100%
Central Michigan Non-Profit Housing	McVey Street Home	63%	65%	88%	100%
Central Michigan Non-Profit Housing	Pickard Street Home	63%	65%	88%	100%
Central State Community Living Services	Mitchell House	0%	40%	100%	100%
Charity Quick	Quick's AFC	50%	100%	100%	100%
Community Healthcare Management	Country Place II	67%	85%	100%	100%
Community Healthcare Management	Country Place III	67%	85%	100%	100%
Crisis Center dba Listening Ear	Adams Home	44%	58%	72%	100%
Crisis Center dba Listening Ear	Briarwood	44%	58%	72%	100%
Crisis Center dba Listening Ear	Broadway Home	44%	58%	72%	100%
Crisis Center dba Listening Ear	Clare Home	44%	58%	72%	100%

Not all CMHCM Residential Providers will receive a full Site Review and/or MEV every fiscal year

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Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
Crisis Center dba Listening Ear	Lynnwood Home	44%	58%	72%	100%
Crisis Center dba Listening Ear	Manors Home	44%	58%	72%	100%
Crisis Center dba Listening Ear	Mt Pleasant Home	44%	58%	72%	100%
Crisis Center dba Listening Ear	Oakleaf Home	44%	58%	72%	100%
Crisis Center dba Listening Ear	Parkview Home	44%	58%	72%	100%
Crisis Center dba Listening Ear	Shepherd Home	44%	58%	72%	100%
Crisis Center dba Listening Ear	Weatherhead	44%	58%	72%	100%
Dale and Danielle Sissell	Welcome Home AFC	-	-	-	100%
Goretti Health, LLC	Goretti AFC	33%	33%	100%	100%
Grand B1, Inc - Grateful Hearts AFC	Grateful Hearts AFC	-	-	-	100%
Hopkins AFC Homes	Hopkins 7 Mile	80%	90%	100%	100%
Hopkins AFC Homes	Hopkins 80th Ave AFC	80%	90%	100%	100%
Hopkins AFC Homes	Hopkins 110th Ave AFC	80%	90%	100%	100%
	Hopkins AFC Whispering				
Hopkins AFC Homes	Pines	80%	90%	100%	100%
Hopkins AFC Homes	Hopkins AFC #1	80%	90%	100%	100%
Brett Wiley - Wiley-Gunden AFC	Wiley-Gunden AFC	-	-	-	100%
Jayne Graham	Jaynes House	100%	36%	100%	100%
Jeromy Brewer	J. Brewer AFC	-	-	-	100%
Kirby's Adult Foster Care	Eagle's View	-	-	-	100%
Kirby's Adult Foster Care	Kirby's AFC	-	-	-	100%
Kirby's Adult Foster Care	Kirby's Eagle Point AFC	-	-	-	100%
Kirby's Adult Foster Care	Pleasant Acres AFC	-	-	-	100%
Kirby's Adult Foster Care	Salutary AFC	-	-	-	100%
Kirby's Adult Foster Care	Shady Oak AFC	-	-	-	100%
Lamar and Cathy Gunden	Poplar AFC	-	-	-	100%
LeeAnn Wooley	La Paz AFC	0%	0%	0%	100%
Linda Willford	Willford AFC	100%	76%	100%	100%
M & T Adult Foster Care	Country Easy Living	-	-	-	100%
McBride Quality Care Services	Air Newton AFC	100%	92%	100%	100%
McBride Quality Care Services	Brooks Road AFC	100%	92%	100%	100%

Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
McBride Quality Care Services	Harmony House	100%	92%	100%	100%
McBride Quality Care Services	Jefferson Street AFC	100%	92%	100%	100%
McBride Quality Care Services	Main Street Living	100%	92%	100%	100%
McBride Quality Care Services	McBride #2	100%	92%	100%	100%
McBride Quality Care Services	McBride #3	100%	92%	100%	100%
McBride Quality Care Services	McBride #5	100%	92%	100%	100%
McBride Quality Care Services	McBride #6	100%	92%	100%	100%
McBride Quality Care Services	McBride #7	100%	92%	100%	100%
McBride Quality Care Services	McBride #8	100%	92%	100%	100%
McBride Quality Care Services	McBride #10	100%	92%	100%	100%
McBride Quality Care Services	Meridian Road Home	100%	92%	100%	100%
McBride Quality Care Services	Rainbow House	100%	92%	100%	100%
McBride Quality Care Services	Rosebush AFC	100%	92%	100%	100%
McBride Quality Care Services	Sherman Street	100%	92%	100%	100%
McBride Quality Care Services	Stepping Stone AFC	100%	92%	100%	100%
Mike & Mary Chaffee	Creekside Manor	0%	49%	82%	100%
Palmers Place Inc	Palmers Place	75%	76%	75%	100%
Peggy Dandron	Trails End AFC	50%	68%	100%	-
Pelcher AFC Homes	Pelcher I	100%	96%	100%	100%
Pelcher AFC Homes	Pelcher II	100%	96%	100%	100%
Rhonda Owens	Owens AFC	77%	50%	100%	100%
Samaritas	Lambros CLF	100%	96%	100%	100%
Samaritas	Wackerly CLF	100%	96%	100%	100%
Samaritas	White Pines CLF	100%	96%	100%	100%
Sharon Dewey	Dewey AFC	0%	0%	0%	100%
Thren AFC	Thren AFC	-	-	-	100%
Valley Residential Services	Pineport Home	100%	70%	100%	100%
Lavel Smith	Smith AFC	75%	63%	75%	100%